TOWN OF CICERO • PLANNING DEPARTMENT

# A NEW WAY TO APPLY FOR PERMITS

Our online permit application system is here!

The Planning Department is introducing a new online system to make it easier for residents, contractors, developers, and businesses to submit, track, and manage permits. Apply, upload documents, make payments, and stay informed—all in one place.

## WHAT YOU CAN DO ONLINE

**01 Apply anytime**
Submit permit requests from any device, whenever it's convenient.

**02 Track your application**
Get real-time status updates as your application moves forward.

**03 Upload documents**
Send plans and supporting documents with just a few clicks.

**04 Pay securely**
Pay permit fees online through the portal.

**05 Stay connected**
Receive email alerts and messages for faster communication.

**06 Schedule inspections**
Schedule inspections online.

## GET STARTED IN 5 EASY STEPS

1. Visit the SDL Connect Portal: **www.sdlportal.com**
2. Create a username and password.
3. Search for **Cicero**.
4. Start your permit application online.
5. Need help? Visit the SDL Connect account setup guide and FAQs.

## NEED MORE INFORMATION?

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**317-984-5845**

*A faster, easier, and more transparent permit experience starts here.*